



## Technician Job Description

### Technician Duties

- Timely arrival at beginning of each workday, with a well-groomed, professional appearance
- Look ahead at schedule for the day and ensure all work equipment needed for the day is in the vehicle
- Drive company truck and trailer to job site
- Perform SoftWashing on building exteriors, pressure washing, window cleaning and gutter cleaning. Handle, setup, breakdown and navigation of ladders, pressure washers, surface cleaners and fall safety equipment.
- Use knowledge on the job to evaluate soiling factors, mix and apply appropriate chemicals and protect customer property.
- Maintain high level of detail in all aspects of our cleaning, go back and double check all work before leaving work site.
- Keep equipment and vehicles clean and in excellent working order and immediately notify the supervisor of any equipment needing repair or replacement
- It is important that we all work together as a team. On occasion, you may be asked to perform non-washing related tasks based on need, your qualifications and manager discretion. Tasks may include sales, cleaning of office or work space, maintenance on tools and equipment or anything and everything needed to run a business.

### Customer Service

- Keep a very friendly demeanor and a high level of professionalism to customers
- Ensure customers are ecstatic with our work before leaving work site
- Respect and care for customers property with the utmost care and attention.

### Business Development

- Keep an eye out for additional potential work at customer's homes and businesses
- Help promote customer referrals and 5-star reviews on review sites

### Wage/Benefit Offering:

Salary will be \$12- \$18.00 per hour.

4 Paid holidays (Memorial Day, Independence Day, Labor Day, and Thanksgiving Day)

PTO Accrual at a rate of 1hr PTO for every 30 work hours completed.

**Proposed Schedule:** 40 hrs/week. Start/end of day varies, but the average start time is **7:30**

**AM** and average end time is **4:30 PM**. During the peak season overtime work is required.

You should note that the Company may modify job titles, salaries, benefits and job duties from time to time as it deems necessary. Employee reviews are typically held after the first 30 days, then every 6 months, to assess your growth and advancement in the company.